ANIMAL MEDICAL CENTER

ADVANCED TREATMENT, RESEARCH, EDUCATION, DEVOTION, SINCE 1910

100 YEARS

510 East 62nd Street, New York, NY 10065-8314 • (212) 838-8100 • www.amcny.org/contribute

Your FREE gift is enclosed!

2011 Calendar

January 2011

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23/30	24/31	25	26	27	28	29

February 2011

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
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20	21	22	23	24	25	26
27	28					

March 2011

Su	Mo	Tu	We	Th	Fr	Sa
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27	28	29	30	31		

April 2011

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May 2011

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29	30	31				

June 2011

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26	27	28	29	30		

July 2011

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24/31	25	26	27	28	29	30

August 2011

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28	29	30	31			

September 2011

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October 2011

Su	Mo	Tu	We	Th	Fr	Sa
						1
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23/30	24/31	26	27	28	29	30

November 2011

Su	Mo	Tu	We	Th	Fr	Sa
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27	28	29	30			

December 2011

Su	Mo	Tu	We	Th	Fr	Sa
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18	19	20	21	22	23	24
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January 2011

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 New Year's Day
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17 Martin Luther King Jr. Birthday	18	19	20	21	22
23 / 30	24 / 31	25	26	27	28	29

Reminders

Dear Animal Medical Center:

I am writing to compliment your staff. My cat, Jasmine, was admitted to The AMC on Friday evening, September 11th, and discharged on Monday evening, September 14th. She is undergoing chemotherapy for a vaccine induced sarcoma at Cornell Hospital for Animals in Ithaca, New York. Because of her bone marrow depression, she was seriously ill with dehydration and a urinary tract infection when I brought her to The AMC, directly from my own Veterinarian's office.

I expected, and she received excellent medical care from Dr. Alyssa Cook and the rest of the medical staff throughout her stay. But, I was overwhelmed by the caring and compassion of the staff toward her, and towards me. The vet nurses who cared for her handled her with such gentleness and love, even when they were not aware that I was watching that I felt completely safe and confident leaving her in their care.

They were quick to respond when I had a question, professional in their demeanor and displayed a friendly, reassuring manner with every interaction. They always asked if there was something else they could do. She was never just another cat patient.

As an RN, and a professor of nursing who has been in hospital environments for many years, I would like these wonderful people to know what a great job they are doing. I don't remember all their names, but they are a credit to their professions and your institution. The health care system, whether human or animal, can be frightening and stressful and the value of compassion is immeasurable.

I'm sure clients are all too quick to let you know when they are dissatisfied, but as for Jasmine and myself, we thank you from the bottom of our hearts. She is recovering from her ordeal, thanks to the excellent medical care and love from your staff.

Sincerely,

Helen

Your gifts bring healing to the pets we love, and hope to their families. Thank you for your support!

"Absolutely SUPERB. I would give 10 stars on a scale of 1 to 5. My little Koya came in as an emergency case, was immediately attended to by caring people and got expert, kind, devoted attention while he was there for 3 days ... Koya is practically back to normal now, thanks to the very fine performance of your staff.
I am tremendously grateful for this."

Scrapbook of Gratitude

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We receive wonderful notes and letters from the grateful owners of the sick and injured pets we have treated. It means so much to us when people write to express their gratitude. We are always so moved when we read these letters, and have decided to share just a few of them with you. After all, without your help, there would not be letters like these to share.

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Dear AMC,

We wanted to let you know what a wonderful staff you have. Our dog, Whistler, was recently in ICU for a 3-week period. Throughout this trying time it was a comfort to know that he was being cared for by such a dedicated and compassionate group of people.

Whistler's surgeon, Dr. Leasure, is one of the most professional and kind people we have ever had the pleasure of meeting. He was there for us throughout the entire ordeal, calling us every day and allowing us to visit at all hours of the day and evening. He helped us deal with all the tough issues and difficult decisions we were confronting. He showed extraordinary patience, answering any and all questions we may have had. Even on his days off (which were very few) he still came into the hospital to look after Whistler.

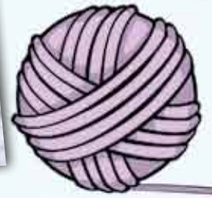
When it finally came time to take Whistler home, the hospital staff threw us a little going-away party (complete with cake). This was truly one of the nicest things anyone has ever done for us. In a time filled with bad memories, it's nice to have such a pleasant experience to hang onto.

Whistler has been home for a few weeks now, and is slowly but surely recovering. We are so happy to have him back with us – it's hard to find the proper words to express the extent of our gratitude.

Sincerely,
Mark & Lisa

Excellent Experience during tough time...

My Bridey was assaulted by another dog and she was treated at AMC. She needed surgery to repair a severe fracture in her paw. Their quality of care and top notch professionalism was amazing. I can't even find the right words to express how impressed and grateful I am.



When you care enough to make a gift, it helps save the lives of these beloved pets.

Rosa's Story-

After she was mauled to within an inch of her life by a pit bull, we brought our dear cat Rosa to The AMC. Despite a number of serious injuries, these dedicated doctors performed multiple surgeries to save Rosa's life. We're so grateful for everything they did. If we had taken Rosa to any other veterinarian, I don't think she would have made it. Now Rosa is known as the "Miracle Kitty." And to us, The AMC will forever be known as "Miracle Workers."

Seth and Keshet

Hello, My name is Hopi, I had a very huge wound. I got a skin graft from Dr. Kovak. Thanks to all at AMC. I am fine! Thanx, Thanx, Thanx! I love you all!
-Hopi (Happy Cat)